Backline is a HIPAA-compliant, secure communication tool that allows you to chat with your Provider to stay informed and engaged throughout the care process.
Initial Text Message Received

You will receive an SMS message with the name of your provider and the University of Maryland School of Dentistry with a web link.

- **Click on the link**, to access the Backline web portal through your phone.
- **Input first and last name and DOB** (must match our records)
- **Click Confirm and View Message**.

Secure Message from (SOD) of University of Maryland School of Dentistry
(Access expires in a day)

Enter your legal first and last name and date of birth below to access this secure message. Do not include a suffix (e.g., Jr, Sr).

- **First Name**
- **Last Name**
- **Date Of Birth**

Confirm your identity 1410

This message may contain sensitive data. By clicking view message you are affirming you are the
You can now begin to chat directly with your provider.

Each message has a time and date stamp showing when the message was read by your provider.