

LAPTOP INFORMATION

The School of Dentistry requires all incoming Doctor of Dental Surgery (DDS) students to have a laptop and high-speed internet to access educational materials. ***Some examples of the software you will be required to use on your personal device for are: Blackboard, Mediasite, QuestionMark, Proctorio, WebEx, Zoom, Axiom, GlobalProtect VPN client and Microsoft Remote Desktop.*** You are responsible for ensuring your computer is kept up to date with current software updates and ensuring that all functionality is working properly. Use of your laptop or any computing device using the campus network is governed by the University of Maryland, Baltimore (UMB) **Information Technology Acceptable Use Policy**. As a UMB student, it is your responsibility to read, understand and comply with this policy.

Contact the School of Dentistry Help Desk at 410-706-2084 or sodhelp@umaryland.edu for additional questions.

YOUR LAPTOP MUST MEET THE FOLLOWING SYSTEM MINIMUM SPECIFICATIONS:

PC LAPTOP SPECIFICATIONS	MACINTOSH LAPTOP SPECIFICATIONS
• Windows 10 or higher	• MacOS 13 or higher
• 2 GHz Processor	• MacBook Air: early 2018 and later
• 8GB RAM	• MacBook Pro: early 2018 and later
• 128 GB Hard	Intel or Silicon Processors
• Wireless Network Adapter that supports 802.11n	• Wireless Network Adapter that supports 802.11n
• Webcam, microphone and speakers	• Webcam, microphone and speakers

REQUIRED SOFTWARE:

- Microsoft Office 2019 or higher (Students are licensed for O365)
- Antivirus software
- Keep your system up-to-date (Service packs, patches, updates, etc.)
- Mac users may need Boot Camp or Parallels and a copy of Microsoft Windows

The HS/HSL Library offers software discounts to students for Microsoft Office.

WARRANTY: *It is highly recommended that you also have a next-day, onsite repair warranty coverage for the duration of your studies. Standard warranties generally cover mail-to depot repairs, which may take some time before the unit is returned to the user. If accidental damage warranty is available, it is also very highly recommended.*

MAINTENANCE OF YOUR LAPTOP: *You are responsible for your laptop. The Office of Information Technology will work to assist you although we may not be able to fix any issues you may have. Technical support only covers applications that are required as part of your dental educational program such as:*

- Configuration and connection to the campus Eduroam wireless network.
- Installation of the VPN for remote access.
- Consultation (advice on best practices, discuss computer problems, and possible remedies)